

Privacy Policy

BY ACCESSING OR USING THE WEBSITE, YOU UNCONDITIONALLY ACCEPT AND AGREE WITHOUT LIMITATION OR QUALIFICATION TO THE TERMS AND CONDITIONS OF THIS POLICY. By visiting and/or using our Site, you agree to this Privacy Policy. We strongly recommend that you read this Privacy Policy so that you understand our approach towards the use of your personal data. By accepting the policy at the time of registration, you explicitly approve and provide consent to our collection, storage, use and disclosure of your personal information as described in this Policy and terms and conditions.

JOJO "WEBSITE / APPLICATION" offers the policy herein below:

Definitions:

"Policy" means this Privacy Policy.

"User" , "You/you" , "Your/your" means any person who browses, accesses or uses Website;

"Use" or "Using" means to browse, access, view, copy, order or otherwise benefit from using the Website;

"Customer" or "Listeners" means You obtained or willing to obtain the Services from the Website and / or Application.

"Services" means, the interactive video-on-demand service provided by "JOJO" and/or its other variants, to Users for accessing and watching JOJO Content, including all features and functionalities, the application, and user interfaces and software and websites/ web pages associated with the Service, whether accessed via computer, mobile device or other technology, manner or means. For the avoidance of doubt, the term 'Service', shall also include all the JOJO Content available for viewing therein, all of our other services provided on or through the Service, and any software that We make available on or through the Service unless otherwise specified.

"Support Affiliates / Affiliates " with respect to any entity, any other entity controlling, controlled by, or under common control with such entity. For the purposes of this definition, "control" (including the terms "controlling", "controlled by" and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of equity interest, by contract or otherwise. Affiliate shall include any direct or indirect subsidiary or holding company or group company and any direct or indirect subsidiary of such holding company;

"Service Provider" means, support affiliates including but not limited to, any person, institution, firm, association etc who provides patronage in completion or facilitation of the Services provided to JOJO.

"Website" means: JOJO website, which provides the Service, as defined above.

"We", "us" and "our" means "JOJO WEBSITE" - which is owned and operated by Navkar Events Pvt. Ltd. www.jojoapp.in ("Website") values its Customers / listeners and is concerned about the privacy of its Users. Hence, this Privacy Policy ("Policy") is to familiarise the Users with the manner in which we collect, use and disclose the information received through the Website.

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Personal Information: In order to avail the Services offered by or on the Website and App, you are required to place an order at our Website or from App. While ordering you need to share certain information with us ("Personal Information/Information")



including but not limited to your name, gender, contact number, e-mail address, mailing address, , birth date, etc. The Personal Information collected from time to time could or shall be used to deliver you appropriate and requested Service(s). This allows us to process and provide you the Services and also to notify you and provide you updates (if any) on your order and / or service status.

However, as we have tie-up(s) with external payment gateways, we do not collect your credit card number, CVV number, and expiration date. You will enter these details directly on the payment gateway website(s); hence we are not privy to such sensitive information and shall not be responsible for any such Information disclosed. You have right(s) not to provide any Personal Information on the Website or any third-party website(s) / Application. It is not mandatory to provide your Personal Information, however, we will be able to provide you the Services efficiently only when You disclose certain Personal Information, as requested in the process of placing the order and / or service, as the case may be. If you intend to use the Services / to Order, it is solely at your own volition, risk and after reading and confirming and in conjunction to this Privacy Policy.

Use of Personal Information: We use the Information, which we received from You to provide you the Services and to enhance your overall experience. We use the Information, which we received from You to personalise your experience by providing our recommendations that might be of interest to you. We also monitor customer traffic patterns and Website usage to help us to develop the design and layout of this Website and / or application, from time to time.

You hereby authorise and confirm us to share your Personal Information, as and when required for the purpose of Services. The information collected from you and other users may be analysed in different manners. We may also share such analysis with our Service Providers / support affiliates.

We may also use the Information which we collect from you, to occasionally notify you about important functionality changes to the Website, new services, upcoming events, updates and special offers we think you'll find valuable. If you do not want to receive any mails from us, please email to connect@appjojo.in with the subject line "Unsubscribe Me" and it is your responsibility to make sure that you do send this email for each account or e-mail address you have left with us.

We do not sell, distribute, trade, lease or rent your Personal Information to others. Also, we may provide aggregate statistics about our customers, sales, traffic patterns, and related Website information to reputable third-party vendors, but these statistics will include no personally identifying information.

We may disclose your Personal Information in order to assist the Government Authority or in adherence to the Court or required by law to do so or to protect the interest of our website / support affiliates and/or any particular user(s), you hereby authorise us to disclose your Personal Information in such cases.

Protection of Information & Storage: We offer the use of a secure server and the secure server software (SSL) encrypts all information your input before it is sent to us. Furthermore, all of the customer data we collect is protected against unauthorised access.

As a matter of security we take back-up of systems periodically. We have strict controls on accessing servers, databases, archives and other data storing devices and mediums. Only authorised personnel of **JOJO / Navkar Productions and / or of support** affiliates are authorised to access servers, database, archives and data storing devices and medium.

Our service uses commercially reasonable security practices and procedures industry practices and procedures designed to help keep your Personal Information safe and secure. Unfortunately, the transmission of information over the Internet is not completely secure. Although we strive to protect your Personal Information, we cannot guarantee the security of your data while it is being transmitted to our service; any transmission is at your own risk. We will also ensure, on a commercially reasonable efforts basis, that any agent or third party that we employ complies with the same security standards as we do for the protection of your Personal Information.



The user has the right to correct, complete, update, and erase data. Additionally, the user also has the right to withdraw consent for processing personal data. In the event that the user opts to do so, the personal data of the user will be erased. Furthermore, the user is conferred with the right to obtain a summary of personal data processed and the processing activities undertaken by us.

We retain your Personal Information as long as necessary for providing you the services and as per the lawful basis of processing and to comply with our legal obligations. In particular, when determining how long we retain personal data, we take into account how long we need it to:

- Maintain business records for analysis and/or audit purposes;
- Comply with record retention requirements under the law;
- Defend or bring any existing or potential legal claims; and
- Deal with any complaints regarding the Platform/any services provided on the Platform.

By using our platform, you consent to access your location data to implement geographical restrictions for both content and advertisements on the platform. This practice is in place to ensure compliance with regional content distribution laws and to deliver targeted advertising that is relevant to our users' geographical locations. We are committed to protecting your privacy and will only use location data for these specified purposes.

Our service requires your permission to use the Call-to-Speech feature for delivering One-Time Passwords (OTP) to you. This feature provides an additional method for receiving OTPs, enhancing user experience by offering a convenient and accessible option alongside traditional SMS during authentication processes. Your consent to use the Call-to-Speech feature ensures a smoother and more secure login experience. By enabling this feature, you agree to our use of Call-to-Speech for the delivery of OTPs in accordance with this Privacy Policy.

You agree that, all intellectual property including but not limited to copyright, trade mark, any personal information, content, photographs, images, experience sharing, feedback, opinions that is voluntarily shared by you with us or uploaded on the Website are non-infringing of any rights of third parties in whatsoever manner and you give us unrestricted, perpetual right of use of your such intellectual property for any purpose whatsoever. We shall at all time, take all the reasonable precautionary measures to safeguard the Information provided by you, only on our Website.

CHANGES TO PRIVACY POLICY: This Privacy Notice is subject to change from time to time. We reserve the right, at our sole discretion, to modify the terms of this Privacy Notice from time to time in order to ensure compliance with applicable laws or in response to changing regulatory or operational requirements ("Updated Terms"). The Updated Terms shall be effective immediately (unless we state otherwise) and shall supersede the terms of this Privacy Notice. We will notify you of any changes to this Privacy Notice if the changes significantly affect your rights or as may be required by law. Your continued use of our service after any updates will mean you have accepted those changes. If you do not agree to the updates, you should stop using the Service and cancel your subscription

COOKIES: "Cookies" are small files or small pieces of information that are stored by your browser on your computer's hard drive. Most Web browsers automatically accept cookies, but you can usually change your browser to prevent that. Even without a cookie, you can still use most of the features at our Website. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences. We use traffic log cookies to identify which pages are being used. We may place Cookies in the browser files of your computer. The cookie itself does not contain Personal Information although it will enable the Website to relate your use of the Website to information that you have specifically and knowingly provided to the Website. The Cookies enable us to



remember your choices and some data field contents which you would be required to fill-in. This may reduce your time to fill in information which is routine or repetitive in nature. Such information will also remain in our database.

On our website, we post advertisements provided by Advertisers. These Advertisers might set cookies on their website. We are not responsible for any of these Advertisers and the cookies set on their website. You on your entire risk and volition are advised to deal with the Advertisers if you intend to enter into the websites of the Advertisers. By allowing such advertisements we don't recommend or market or warranty the Advertisers, quality, commitment, deliverables, fitness to consumption and reasonability.

DISCLAIMER: We are not agents or representatives of any temple/religious institution(s)/religious movement(s). Our services are of advisory and / or opinions only. No guarantee or warranty for the effectiveness or accuracy of the results that may be obtained or expected and information contained / provided in advertisement is for informational purposes only.

LINKS TO THIRD PARTY SITES : We may provide links of other websites on the Website, without any accuracy, completeness, or usefulness of any content, warranty, merchantability, endorsement, suitability, any assurance of quality, authenticity, and appropriateness to view such websites and responsibility, liability, obligations on part of the Website. This Privacy Policy does not apply when you access to such sites, links. These third-party websites and advertisers may use technology to send the advertisements that appear on the Website directly to User. We do not have access to or control over cookies or other features that such third-party websites and advertisers may use, and the information practices of these third-party websites and advertisers are not covered by this Policy. Therefore, we cannot be held responsible for the protection and privacy of any Information which User provides whilst visiting such advertiser's websites. Users shall contact them directly for more information about their privacy practices. Any opinions, advice, statements, services, offers, or other information or content expressed or made available by third parties, including information providers, or any other Users are those of the respective author(s) or distributors and not of **the JOJO APP** and / or of support affiliates.

AGREEMENT: This Privacy Policy along with the Website Terms of Use contains the entire understanding and agreement between You and Website and supersedes any and all prior understandings relating to Website. This Policy cannot be changed or terminated orally. If any provision of this Privacy Policy is held to be illegal, invalid or unenforceable, this will not affect any other provisions and the Privacy Policy will be deemed amended to the extent necessary. Any provision which must survive in order to allow us to enforce its meaning, shall survive the termination of this Privacy Policy. This Privacy Policy should be at all times read along with the Terms of Use and any other policies of the Website.

The use or access of the Website or the Services therein, shall be governed exclusively by the laws of India and specifically agree and submit to the exclusive jurisdiction of Mumbai (Bombay) Court(s).

